

Repayment Options Form

Your student loan(s) have either entered repayment status or will soon enter repayment status. Therefore, we want to inform you of the different repayment options available to you including Standard, Income-Based, Income-Sensitive, Graduated and Extended Repayment (*see below for additional information*). Be aware that selecting any repayment option other than Standard Repayment may increase the total amount of interest you will pay. If you would like to discuss your repayment options or if you are unable to make your monthly payments and would like more information about deferment or forbearance, please contact us toll-free at 1-800-366-4372. Visit www.hescloans.com/Advocate.html to learn if your state has a student loan advocate group and how to contact them. If you are a Massachusetts resident, you may contact the Massachusetts Student Loan Ombudsman Student Loan Assistance Unit at (888) 830-6277 or <https://www.mass.gov/forms/submit-a-student-loan-help-request>.

Standard Repayment

Unless you select otherwise, your monthly payments will be set-up on a Standard Repayment plan. This means that your payment amount will be the same each month through the duration of your repayment period (with the exception of the final payment amount and/or changes in your monthly payment amount that may be necessary due to variable interest rate changes). Over the life of the loan, the amount of interest that you will pay under a standard repayment schedule will be less than the interest that you would typically pay if you chose the other repayment options below.

If you would like standard monthly payments, no response is necessary. You will automatically receive a Standard Repayment schedule.

Income-Based Repayment

Under this plan, your required monthly payment amount will be based on your income during any period when you have a partial financial hardship. Your monthly payment amount may be adjusted annually. The maximum repayment period under this plan may exceed 10 years. If you repay under this plan and meet certain other requirements over a specified period of time, you may qualify for cancellation of any outstanding balance on your loan(s). For more information, eligibility requirements or to download the application for the Income-Based Repayment plan, go online to the Forms section of our website at www.hescloans.com or call us at 1-800-366-4372.

Income-Sensitive, Graduated or Extended Repayment

If you decide to select Income-Sensitive, Graduated or Extended Repayment, please check the appropriate box below, complete the borrower information section and **return this form** with any required documentation either **by fax to (817) 792-7878** or **by mail to 4381 W. Green Oaks Blvd., Suite 200, Arlington, TX 76016-4452**.

- Income-Sensitive Repayment:** With this option, your monthly payment amount is adjusted annually to reflect changes in your income, based on your total monthly income and total student loan debt. This option may be used for a maximum of five years at which time your account(s) will convert to Graduated or Standard payments. Under this option, you are required to provide documentation of income on an annual basis. If you do not provide documentation of income each year, your loans will be placed on a Standard Repayment schedule. If you select this option, you must do the following:
- A) Indicate your total monthly gross income: \$_____. (This is your income from employment and from other sources before taxes and other deductions. Do not include your spouse's income, if applicable.)
 - B) Attach your most recent pay statements from your employer showing income for a complete month; also attach documentation of any other monthly income (investment statements, bank statements, etc.) from other sources.
- Graduated Repayment:** Under Graduated Repayment, you begin repaying your loan at a lower payment amount than normal. Every two years, your payment amount will increase until the balance of the loan is repaid within the maximum repayment term applicable to your loan. You pay a little more in interest, but your initial payments are lower than normal.
- Extended Repayment:** If you are a new borrower as of October 7, 1998, and owe at least \$30,000 in Federal Family Education Loan Program (FFELP) loans, you may qualify for Extended Repayment. This plan allows you to repay your loans over a maximum period of up to 25 years. Repaying your loan over a longer period of time will increase your interest costs over the life of the loan.
- Graduated Extended:** Check this box if you also wish to enroll in a graduated repayment plan within the Extended terms. You will begin repaying your loan at a lower payment amount than normal. Every two to three years, your payment amount will increase until the balance of the loan is repaid within the maximum repayment term. You pay a little more interest, but your initial payments are lower than normal.

Borrower Information

Borrower Name: _____ Social Security #: _____
Borrower Address: _____ Loan Account #: _____

Telephone #: _____
 Check here for change of address. Email Address: _____
Borrower Signature: _____ Date: _____